



Go digital: submit your next prior authorization electronically

Are you still submitting prior authorization requests through phone or fax? Then you're missing out on the benefits electronic prior authorization has to offer. With Optum Rx e-PA, you can get faster determinations, reduce administrative burden, and boost patient adherence.

Benefits of using e-PA over phone and fax:



Decisions can happen 2-3 times faster than phone or fax

Many e-PAs can render decisions within a few minutes of submitting the request.¹



Get more same-day determinations

e-PA requests result in 40% more same-day determinations than fax.²



Save time

Eliminate time-consuming paperwork, faxes and phone calls.



Access online tools

Easily track request status on CoverMyMeds® or SureScripts®.

e-PA allows for other process efficiencies like submitting chart notes

Chart notes can be easily and securely uploaded as part of the e-PA process. Optum Rx e-PA capability supports submission of chart notes securely (with encryption) in the following formats: JPEG, TIFF or PDF. Simply attach the patient chart notes during the e-PA workflow vs. taking additional time to fax them separately. Not available? Check with your vendor to have this capability turned on.

Please forward this information to other members of your staff who support prior authorizations.



How to submit an e-PA

1. Follow these simple steps or [watch our short video](#) for more guidance.
2. Log into [CoverMyMeds](#) or [SureScripts](#).
3. Click on **New Request** within your dashboard.
4. Select medication and fill in the patient's information, then select **Start Request**.
5. Enter PA details and select **Send to Plan**.



Get started
with **e-PA**

¹ Optum Rx Internal data, 2021

² CoverMyMeds data on file, 2018

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