

October 4, 2023

Health Plan of Nevada's Medicaid Plan is now UnitedHealthcare Health Plan of Nevada Medicaid

What is changing?

Health Plan of Nevada's Medicaid Plan is changing its name and logo to UnitedHealthcare Health Plan of Nevada Medicaid. You'll also see a new look to our materials.

Why is HPN making this change?

We want to better communicate to our members and the community that we are part of the UnitedHealthcare family.

When is this change effective?

The change is effective October 1, 2023; however, it will take time to update our materials. You may see materials with the old plan name and logo throughout 2024.

Will this plan name change affect my provider contract?

No change. Your provider contract is with Health Plan of Nevada, Inc. which remains the legal entity.

Who will provide plan benefits and services to members?

No change. Our local team will continue to support our members.

Will members get new ID cards?

No. Existing members will not receive new ID cards. However, ID cards with the new plan name and logo will be available for new members starting January 1, 2024.

What does the new logo look like?



Where will I send claims?

No change. You will still submit your claims as you do today.

Where will I call for plan assistance?

No change. You will still call our Member Services team as you do today.

Where will I call for provider contracting or credentialing?

No change. You will continue to contact our Provider Services team as you do today.

Where do I access online information?

No change. You will continue to access our online information as you do today.

Where do I send referrals or prior authorizations?

No change. You will continue to submit referrals and prior authorizations as you do today.

If you have questions about this plan name and logo change, please contact your provider advocate.